

FRIENDS of the Children's Justice Center of Oahu
Ho'ola Na Mana'o – Hope and Healing Project
A Supportive Resource for Child Victims

PHONE: (808) 445-1873 | FAX: (808) 595-6978 | EMAIL: info@fcjcoahu.org

About Ho'ola Na Mana'o

This program supports children (ages 0-17) affected by abuse, trafficking, or crime-related trauma by providing essential items or services to help restore normalcy and self-esteem. Priority is given to children interviewed at the Oahu Children's Justice Center (CJC).

Who Can Submit a Request?

Professionals involved in the child's case, including law enforcement, CPS, crisis therapists, family advocacy workers (military cases), prosecutor/victim witness advocates, and victim specialists (FBI/HSI), may submit requests. If no professional is available, CJC Oahu staff may assist.

Request Categories

- **Basic Needs:** Clothing, toiletries, backpacks, bedding, groceries
 - **Education:** Tutoring, partial tuition, graduation fees, school supplies, field trip fees
 - **Self-Esteem & Character Building:** Sports, music, scouting, prom attire, dance classes, art lessons
 - **Quality of Life Enhancements:** Books, toys, health-related expenses
 - **Transportation:** Assistance for essential services and transportation support for medical and/or counseling appointments
 - **Gift Cards:** Groceries, clothing, gas, Uber (receipts required)
 - **Technology:** Tablets, gaming devices, camera equipment
 - Cell/Smart phones are **not** eligible for HNM requests
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Request Guidelines

- Complete all sections of the request form; incomplete forms will not be considered.
- Payments are made directly to vendors; reimbursements require prior approval. Both require a consent form signed by a parent/guardian.

- Requests are reviewed once all required information is received. Approval can take as little as one week or up to a month, depending on the need for additional information and the availability of requested items. If your request is urgent, please contact us immediately or indicate it in your email. We will do our best to expedite the process.
 - Gift card recipients **must** return purchase receipts within one month of issue.
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Budget Guide

While our primary focus is on assisting youth victims interviewed at the CJC, we also support other victims in need. Budget allocation per child per calendar year is as follows:

- **Tier 1:** \$500 – Children interviewed at the CJC
- **Tier 2:** \$400 – Children in the CJC database; Siblings of interviewed Children
- **Tier 3:** \$300 – Children not tracked by the CJC database

Once a child's budget is maxed out, new requests cannot be made until the following calendar year.

Submitting a Request

- After CJC interviews, professionals may submit requests. You can submit request forms via email (info@fcjcoahu.org) or by fax at (808) 595-6978.
- Friends staff will reach out to you when forms are received and may reach out to you throughout the review process for additional information.
- Another email will be sent once the request is approved. You can make arrangements with Friends staff on delivery of the request item.

****Please do not share FCJCO contact details with families. All communication should remain between you, the professional, and Friends staff. Mahalo for understanding.***

Outcome Evaluation

Within one month after the youth's receipt of the requested item, Professionals should complete an outcome evaluation form to let us know how fulfillment of this request has impacted the youth. This also helps us assess future requests and needs.